

Waiapu Anglican Social
Services Trust Board

IMPACT REPORT

July 2023

“Whoever sows sparingly will also reap sparingly, and whoever sows generously will also reap generously. Each of you should give what you have decided in your heart to give, not reluctantly or under compulsion, for God loves a cheerful giver. And God is able to bless you abundantly, so that in all things at all times, having all that you need, you will abound in every good work.”

2 Corinthians 9: 6–8

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Fulfilled Lives, Connected Communities

Foreword

Tēnā koutou,

We are delighted to share with you the Waiapu Social Services Trust Board's first annual impact report.

This report summarises the impact delivered via our various investment strategies. These strategies include direct service delivery, partnership with and funding for other values-aligned organisations, and impact investment where we prioritise social and environmental return over financial return.

All of our work is underpinned by a commitment to acknowledging, enhancing, sustaining, and restoring oranga ake o te iwi, the flourishing of the people of Waiapu. This commitment is also the foundation of our relationship with the Māori Anglican/Mihinare Church and informs our efforts to redress historic inequities in resourcing.

In this report we have used the United Nations Sustainable Development goals as measures. We acknowledge that for some of these initiatives we play a small part as partner but every piece of impact is worth celebrating.

We acknowledge our staff, volunteers, parishes, partners, and all those who help create change in our communities, in both big and small ways.

Ngā mihi,



**The Right Reverend
Andrew Hedge**
Bishop of Waiapu



John Palaret
Chair Waiapu Anglican
Social Services Trust Board



Lucy Laitinen
Chief Executive Officer

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Mission Aligned Investment – Impact Highlights



Commitment to the Living Wage for all Anglican Care Waiapu staff.



The provision of quality early childhood education provision that is no or low cost.



Collaboration as partner in the development of an integrated community hub in Hastings that serves the homeless community by building trusting relationships.



Investment in Money Sweetspot – a startup that supports loan consolidation and financial literacy as an alternative to pay-day lending or high interest finance companies.



Establishment of the parish based Senior Chef programme that provides both cooking skills and social connection for older people.



Reducing ACW's contribution to community harm by removing the reliance on funds generated through harmful gambling.



Investment in Christian Savings as a shareholder to support lending to organisations that are focused on community initiatives and social housing.



Investment in Critical Design contributing to the sustainable circular economy, through recycling and re-using plastics.



End Poverty in All its Forms Everywhere

SDG Goal 1



ACTIVITY	Commitment to paying the Living Wage
MECHANISMS	Social investment in direct service delivery
OUTCOMES	All 189 ACW employees receive at least the Living Wage and ACW has elected to participate in extended pay parity for Early Childhood Education staff.

ACTIVITY	Building Financial Capability
MECHANISMS	Social investment in direct service delivery
OUTCOMES	85 people with \$3,602,016 of debt have accessed ACW's financial mentoring programme and received support with managing debt arrears and financial issues.

ACTIVITY	Reducing the burden of debt with Money Sweetspot
MECHANISMS	Impact Investment – Equity holding \$350,000
OUTCOMES	115 customers with \$2.8m of lending with potential savings of \$900,000 in interest over the life of their loan. Social return on investment for every dollar invested in Money Sweetspot spent is \$7 social return to New Zealand.



Making it real – Money Sweetspot

New social enterprise Money Sweetspot provides lower interest loans, personal financial progress tracking and debt consolidation services. They have gamified debt to encourage quicker repayments and reduce the burden of debt on New Zealanders

An example of the work of Money Sweetspot can be seen through the eyes of the experience of a customer who was looking to consolidate multiple debts. She had a car loan that had an interest rate of 29.95%, an after-pay bill of \$800, and x2 phone bills where she was paying for phones she no longer had. All the debts were re-financed which reduced her debt repayments by \$540.00 monthly. This customer is now paying a more manageable fortnightly repayment of \$150 and her phone expenses have been reduced from \$450 to \$40 monthly.



Ensure Healthy Lives and Promote Well-being for all at All Ages

SDG Goal 3



ACTIVITY	Social Service support including counselling and social work
MECHANISMS	Social investment in direct service delivery
OUTCOMES	852 clients accessed ACW Family Services. Adult clients accessing counselling had a 43.6% increase in their overall happiness with life. Clients accessing the Strong Women programme had a 24% increase in their overall happiness with life.
ACTIVITY	Supporting people who have experienced grief, loss or change
MECHANISMS	Social investment in direct service delivery
OUTCOMES	411 children and young people accessed the educational programme Growing Through Grief and experienced a 7.7% increase in their overall happiness at the end of the programme.

ACTIVITY	Older Peoples’ Day Programmes
MECHANISMS	Social investment in direct service delivery
OUTCOMES	380 Older people attended ACW's older peoples programme and were provided with the opportunity to access a cooked meal. 89% of clients stated their overall quality of life has improved as a result of attending the programme.
ACTIVITY	Parish based Senior Chef programmes
MECHANISMS	Social investment in direct service delivery
OUTCOMES	72 Older people accessed cooking classes and had a 14.6% improvement in their motivation to cook and prepare food and an improvement of 6.6% in their overall happiness with life.

Making it real – Senior Chef



The Senior Chef programme was researched and piloted in 2022 before being implemented in multiple parishes across the Diocese of Waiapu. The programme provides 8 weeks of facilitated cooking classes for those cooking for 1 to 2 people. Classes are free to attend and all the ingredients are provided as well as a cookbook for participants to keep.

The outcomes from Senior Chef show a small shift in overall wellbeing and self-reported perception of connectedness. There were larger changes in confidence and motivation to prepare food, which is one aspect of life that maintains the independence of older people as they care for themselves. 87% said the programme had been very or extremely useful. In addition, 97% of participants would be likely or very likely to recommend the programme to other people.

Ensure Inclusive and Equitable Quality Education and Promote Lifelong Learning Opportunities for All

SDG Goal 4



ACTIVITY	Supporting oranga ake (human flourishing) at Te Aute and Hukarere Colleges
MECHANISMS	Social investment within the Anglican Church and Pihopatanga
OUTCOMES	Provision of support to embed the concept of oranga ake at Hukarere and Te Aute Colleges. Initiatives include the funding for a school counsellor and teacher development.
ACTIVITY	Provision of wrap around support within low or no cost early childhood education.
MECHANISMS	Social investment in direct service delivery
OUTCOMES	527 children were enrolled in ACW early childhood centres and were supported by a workforce of more than 80% qualified teachers. The whānau of 192 children enrolled in ACW whānau aroha early childhood education can access additional support such as food, transport, and advocacy.



Making it real – Waiapu Kids ECE

In August 2022 caregivers/parents of the tamariki enrolled in Waiapu Kids Centres were asked to provide feedback about the service.

95%

of respondents stated that the quality of teaching or care their tamariki received at an ECE was of high or very high quality

60%

60% of respondents indicated that being a faith-based ECE service was of some importance to them

99%

99% of respondents would recommend Waiapu Kids services to other parents

98.5%

98.5% of respondents stated that the management of the ECE meets or exceeds expectations

Make Cities and Human Settlements Inclusive, Safe, and Sustainable

SDG Goal 11



ACTIVITY	Amplifying ethical Christian investments and lending with Christian Savings
MECHANISMS	Impact Investment – Equity holding \$1,500,000
OUTCOMES	Over \$30 million lent to charities in the last year. Borrowers include a Christian integrated school, three community housing providers providing affordable rentals and progressive home ownership schemes, a Christian retirement village who passes on capital gains to tenants (along with affordable quality care), and a church building housing for refugees on surplus land.
ACTIVITY	Creating social connection for the homeless through the Hastings Integrated Community Hub (Kuhu Mai)
MECHANISMS	Social Investment in partnership – \$200,000 p.a. for 5 years
OUTCOMES	1,200 meals provided from the Integrated Community hub every month. 50 people were supported with registration with a primary healthcare provider. Outcomes include development of trusted relationships, access to health, mental health support, employment and food security.



Making it real – Integrated Community Hub (Kuhu Mai)

Respect, trust and care for some of Hastings' most vulnerable adults is the kaupapa behind Kuhu Mai – a strong partnership providing support and services to Hastings' homeless.

In July 2023 at the Local Government New Zealand annual conference in Christchurch, Kuhu Mai was named the winner of the Supreme Award, for the collaborative initiative.

The collaboration between Hastings District Council, Hastings Church (via its Connect Community Trust), and Anglican Care Waiapu was recognised by the judges as a “shining example of the localism approach”.

Hastings' mayor Sandra Hazlehurst said she was “incredibly proud” of all the partners to the initiative. We understand that together we are stronger, and this partnership with Hastings Church and Anglican Care Waiapu is yet further proof of that.”

Ensure Sustainable Consumption and Production Patterns

SDG Goal 12



ACTIVITY	Contributing to the sustainable circular economy with Critical Design
MECHANISMS	Impact Investment – Equity holding of \$350,000
OUTCOMES	<p>Critical Design offtakes plastic waste from corporates and repurposes them into premium quality sheet panels to be used in construction and furniture manufacture. Primary customers are corporate retail businesses that are producing large volumes of plastic waste and are looking for ways to improve their environmental footprint.</p> <p>Apart from the environmental impact, Critical Design aims to support Māori and Pasifika through employment and training and they envisage a long-term franchise model for iwi.</p>



Peace, Justice, and Strong Institutions

SDG Goal 16



ACTIVITY	Acknowledgement of Anglican whakapapa relationships including inequity in resourcing
MECHANISMS	Social investment within the Anglican Church and Te Pihopatanga
OUTCOMES	<p>Support and funding Te Pihopatanga / Māori Bishopric to build and strengthen key Mihinare / Māori Anglican administrative functions.</p> <p>Funding to support the provision of shared services within the Diocese of Waiapu including new a accounting system and recruitment of skilled staff.</p>







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